**INFORMATION**

| St Leonards 9439-3655 | Alexandria 9693-2225 | Parramatta 9806-9155 |

# Covid-19 Response Plan 2020

We want to assure all our clients that was are putting strategies in place to help prevent the spread of the coronavirus.

What are we doing to keep safe?

At Airpower Climate Hire we are taking extra sanitary precautions:

- All our equipment is immaculately presented, as always cleaned with utmost care, using the latest products from manufacturers like Wurth and now we add an extra disinfecting step at the end of the cleaning process, adding and extra layer of protection.
- Our vehicles will be carrying hand sanitisers to be used before entering premises
- We will wear disposable gloves when entering premises
- Masks are available for our installers if you wish them to wear them when entering your premises, please ask.
- We will stay the recommended 1.5 metres away from anyone
- We will limit our transactions with you or your client - only where required, to help the safety of both parties
- We have received Certificate of Acknowledgement from Australian Government Department of Health for Darren Furzer, completing e-learning course in "Infection Control Training -COVID 19"

## How can you help?

For us to keep our services, especially into the cooler winter period, we would ask you to:

- Postpone any installation if any staff members are feeling unwell or showing symptoms.
- Keep the recommended 1.5 metres away from installers when they are in your office.

Our staff are working from home and or factory office so we can continue to offer you the same 24 hour / 7 days emergency response service that you are currently used to. Let us work together so we can make sure you stay warm and safe over this upcoming winter period.

Kind Regards

**Darren Furzer**
Managing Director                                                                    July 2020